

RETURN & REFUND POLICY

THE SCENTED L'AIR OFFERS 100% GUARANTEE ON ALL PRODUCTS WE SELL. SO WHAT THAT MEANS WE KNOW OUR QUALITY AND BACK EVERYTHING. IN ORDER TO PROCESS A CONCERN WE NEED TO KNOW WHAT THE ISSUE WAS, SHIPPING, DID NOT LIKE IT OR THE PRODUCT DID NOT MEET YOUR EXPECTATIONS. PLEASE PROCEED BY EMAILING NOSE@SCENTEDLAIR.COM TO START YOUR PROCESS. WE ARE FAIR AND WILL ALWAYS DO OUR BEST. 905-216-8766 IS OUR STUDIO NUMBER.

DUE TO COVID

SOME PRODUCTS WE SIMPLY CANNOT TAKE BACK IF THEY ARE OPEN, AND WOULD RATHER WORK ON A SOLUTION WITH CREDIT OR EXCHANGE. SOAPS AND CANDLES THAT HAVE BEEN USED, CAN NEVER BE RE-SOLD. OUR ESSENTIAL OILS WE CAN RE-BOTTLE AND OUR EQUIPMENT IS 100% GUARANTEED. PLEASE START BY CONTACTING US.

CONTACTING US

IF YOU HAVE ANY QUESTIONS OR CONCERNS REGARDING THIS PRIVACY POLICY OR OUR DATA COLLECTION PRACTICES, PLEASE CONTACT US AS FOLLOWS:

BY EMAIL:

NOSE@SCENTEDLAIR.COM

BY MAIL:

CLASSIC AROMATICS LTD

ATTN: CUSTOMER CARE CENTER

29 QUEEN ST E

BRAMPTON, ONT, L6W 2A7

BY PHONE: 1 905 216-8766