

## SHIPPING POLICY

WE DO OUR BEST TO ENSURE YOUR PACKAGE IS PREPARED TO HANDLE THE SHIPMENT PROCESS, IF YOUR PACKAGE IS DAMAGED, PLEASE CONTACT US TO BEGIN THE PROCESS.

1. WE WILL DETERMINE IF THE CARRIER CAUSED THE ISSUE, WE WILL NEED A PHOTO, FOR ALL ARE PACKAGES ARE INSURED.
2. ONCE WE DETERMINE THIS WE WILL PLACE A CLAIM BUT IN THE MEANTIME WE WILL REPLACE YOUR PRODUCT OR ISSUE YOU A REFUND.

OUR COMPANY USES CANADA POST, FOR FASTER SERVICE WE WORK WITH U.P.S.

WE CAN NOT GUARANTEE SHIPPING TIMES UNLESS YOU SPECIFY THIS WITH US.

### CONTACTING US

IF YOU HAVE ANY QUESTIONS OR CONCERNS REGARDING THIS PRIVACY POLICY OR OUR DATA COLLECTION PRACTICES, PLEASE CONTACT US AS FOLLOWS:

BY EMAIL:

[NOSE@SCENTEDLAIR.COM](mailto:NOSE@SCENTEDLAIR.COM)

BY MAIL:

CLASSIC AROMATICS LTD

ATTN: CUSTOMER CARE CENTER

29 QUEEN ST E

BRAMPTON, ONT, L6W 2A7

BY PHONE: 1 905 216-8766